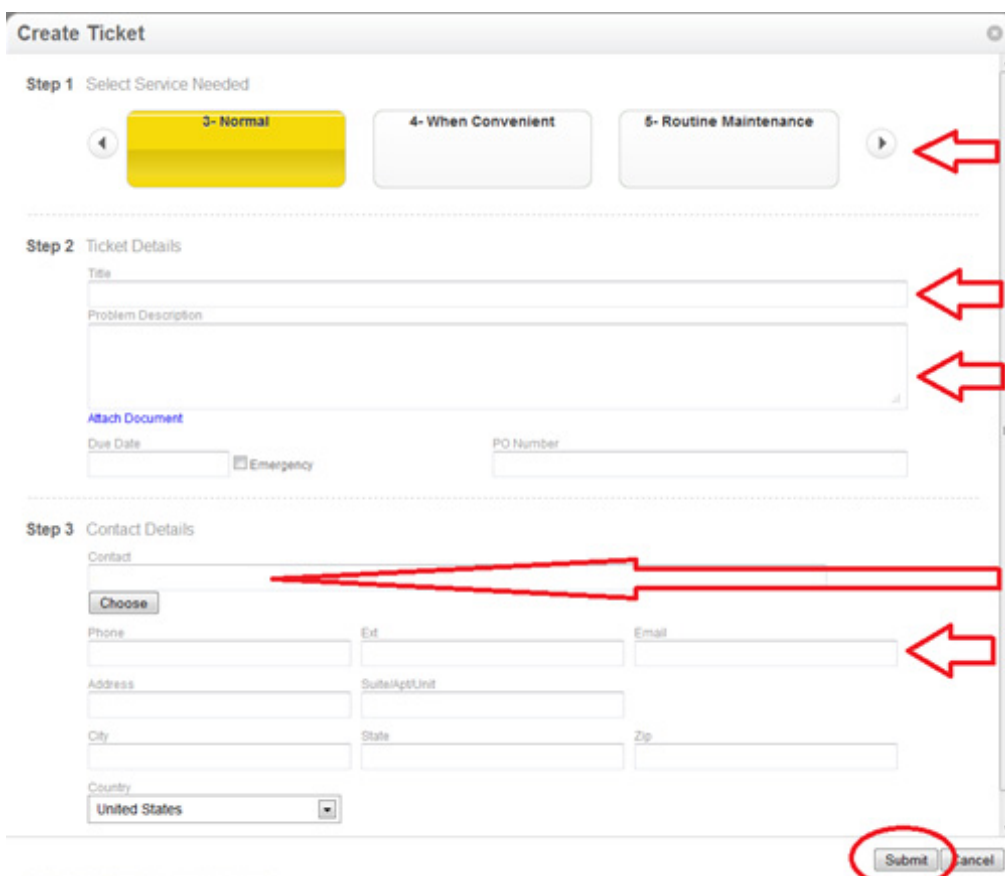


For computer support or assistance, please submit a “ticket” to Alliance Technologies via one of the following methods. These tickets ensure that your request is promptly responded to, well documented, and fully resolved.

- Email
 - Email support@alliancetechnologies.net. Please include a phone number and description of the problem. Emails are routinely monitored during business hours only. (Monday-Friday 7AM-5PM CT)
 - Please do not email Alliance Technologies employees directly – this can result in a delayed response.
- Phone
 - Call Alliance Technologies at 515-245-7700 (Omaha: 402-431-5430, Toll-Free: 800-365-1231). **Phone calls are answered 24/7 by Alliance Technologies and our family of companies.**
- Ticket Portal
 - Double click the Alliance Technologies agent icon in your taskbar to open a ticket entry window. The ticket portal is routinely monitored during standard business hours only.

Create Ticket

Step 1 Select Service Needed

3- Normal 4- When Convenient 5- Routine Maintenance

Step 2 Ticket Details

Title

Problem Description

Attach Document

Due Date Emergency PO Number

Step 3 Contact Details

Contact

Choose

Phone Ext Email

Address Suite/Apt/Unit

City State Zip

Country

United States

Submit Cancel

Select ticket priority. Please use discretion.

Enter a title or subject.

Enter a detailed description of your problem.

Enter your name.

Enter a phone number and email address.

Submit ticket.

Please remember to include as much information as possible for the quickest possible resolution. Too little information may result in back-and-forth communication that can be avoided.